

Practice details

St Johns Medical Centre

Altrincham Health, 31-33 Market Street, Altrincham WA14 1PF

P91604 Practice code

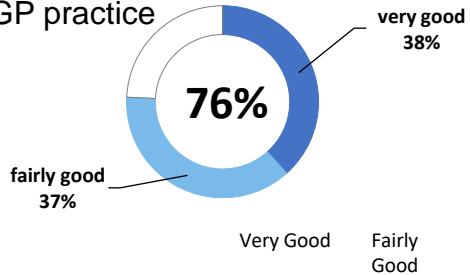
283 surveys sent out

105 surveys sent back

37% completion rate

Overall experience

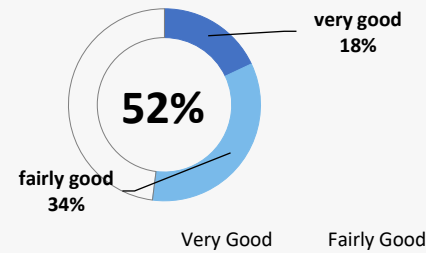
Good overall experience of this GP practice



National	71%	37%	35%
ICS	71%	38%	33%

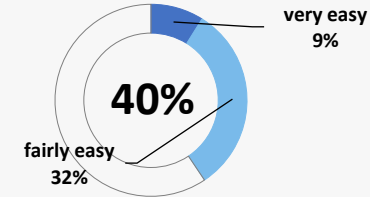
Accessing the practice

Good overall experience of making an appointment



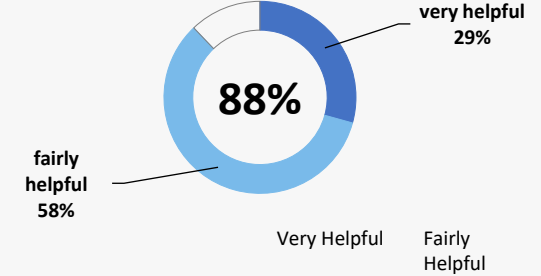
National	54%	23%	32%
ICS	55%	24%	32%

Easy to get through to this GP practice by phone



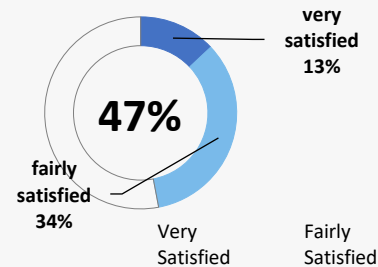
National	50%	13%	37%
ICS	51%	15%	37%

Helpfulness of receptionists at this GP practice



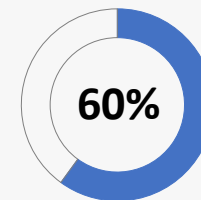
National	82%	37%	45%
ICS	81%	38%	43%

Satisfied with the general practice appointment times available



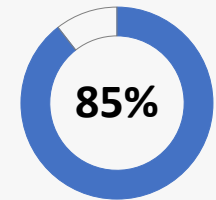
National	53%	19%	34%
ICS	54%	21%	33%

Offered a choice of appointment when last tried to make a general practice appointment



National	59%	Offered a choice
ICS	62%	Offered a choice

Satisfied with the appointment offered



National	72%	Satisfied with the appointment
ICS	72%	Satisfied with the appointment



Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

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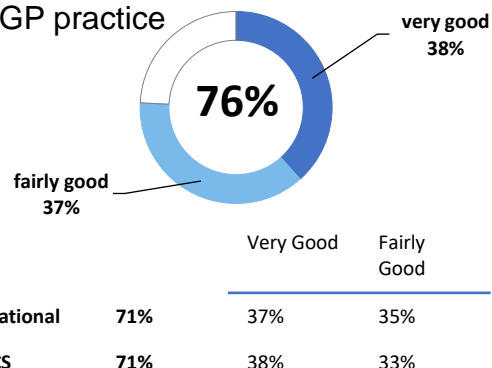
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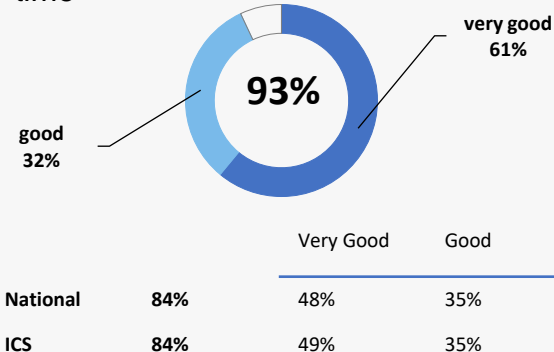
Overall experience

Good overall experience of this GP practice

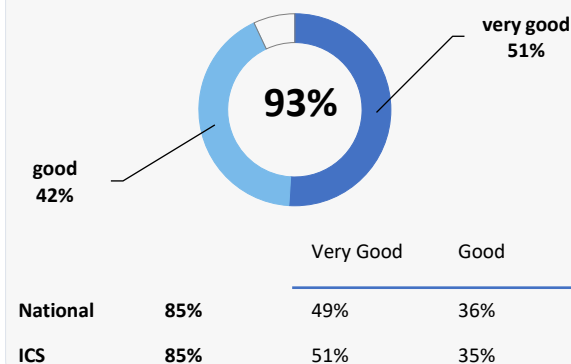


Appointment experience

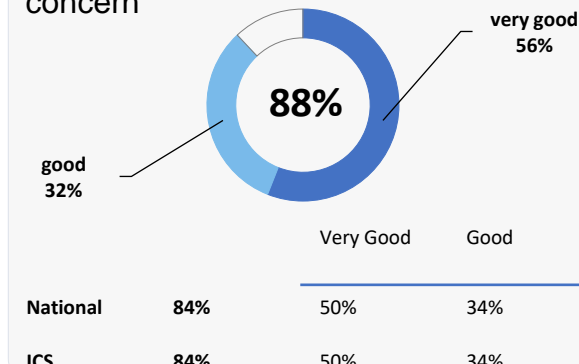
The healthcare professional was good at giving the patient enough time



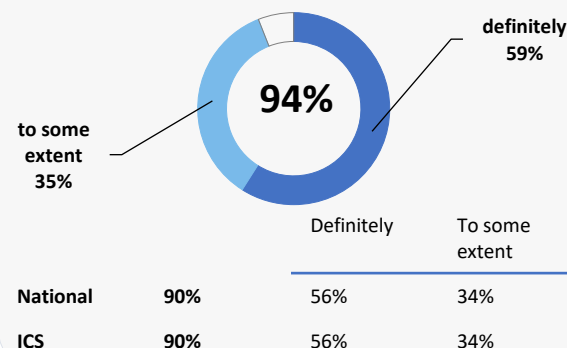
The healthcare professional was good at listening to the patient



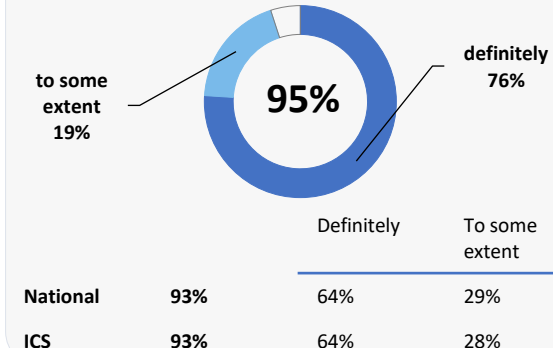
The healthcare professional was good at treating the patient with care and concern



The patient was involved as much as they wanted to be in decisions about their care and treatment



The patient had confidence and trust in the healthcare professional they saw or spoke to



The patient's needs were met

